

Jarvis Return Policy

Customer satisfaction is our goal. If you are not completely satisfied with your purchase, we will repair, replace or refund your money within 60 days of purchase based upon our replacement guidelines.

For glasses, if for any reason you are not completely satisfied with your eyewear purchase, we will follow our guaranteed process to adjust, repair or replace the glasses of equal or lesser value at no charge. If satisfaction is not achieved after completing the replacement process, a full refund can be requested.

For contacts, drops and solutions, refunds can be requested on unopened product within 60 days of purchase. Vitamins include a no-risk guarantee and we will honor a full refund within 60 days of any returned vitamin product.

Refunds can be placed on the credit card used for the original purchase or a refund check will be issued within 48 hours of request.